

Inclusion Housing

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Inclusion Housing is a leading national Registered Provider of Social Housing.

They manage Specialised Supported Housing (SSH), providing high-quality, independent living solutions for vulnerable adults with both physical and mental disabilities.

With a portfolio spanning the country, they are committed to delivering "homes for life".



Background

Inclusion Housing needed a partner to keep their nationwide property portfolio compliant.

They needed a range of property certification services including EPCs, EICRs & PAT testing and CP12 or Gas Safety Certs.

The challenge

Partnering with Inclusion Housing required working with a strict 'resident-first' approach. Operations had to be handled sensitively, with out-of-hours scheduling to ensure minimal disruption to residents.

Additionally, managing high-volume work across the UK, while maintaining full compliance with the Pfh Framework were key requirements.

How we helped

Our support team worked alongside Inclusion Housing so jobs were logged and assigned quickly and efficiently.

Instead of liaising with residents directly, appointments were arranged with Housing Managers.

Once jobs were completed, all certificates were available for the Inclusion team to view, download and manage.

Results

3000	1000	400	P.A.T
EICRs	EPCs	Gas Certs	PAT Testing

To date, we have carried out around three thousand EICRs – including remedial works, one thousand EPCs, four hundred Gas Safety Certificates and PAT tests.

We have seamlessly integrated our services with their business. Today, their property certification is completed quickly without disruption.

Joe Brennan, Property & Certification Manager at Eco Approach commented:

"Since 2019, we have been proudly working with Inclusion Housing. Over the years we have developed a close working relationship with the Team at Inclusion".

"We are delighted to have been appointed via the Procurement for housing framework, to continue providing Property Certification Services for Inclusion housing until 2030".

If you're a Local Authority, Social Housing Provider or Mainline contractor that would welcome support from Eco Approach to support your decarbonisation projects or plans, please get in touch.

Testimonial

"As a conscientious and resident-focused contractor, their commitment to quality and care is evident in every project. We look forward to building on this relationship in the years ahead".

Paul Atkins, Property Director, Inclusion Housing

Get in touch today

To get a quote or if you have any questions please get in touch. We'd love to find out more.

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